

GENERAL TERMS AND CONDITIONS FOR THE PROVISION OF SERVICES IN THE REX SYSTEM (MONITORING)

issued by I.REX SERVICES, a.s., with its registered office at Kamenice u Prahy, Ládví 223, Postal Code: 25168, VAT: CZ26711656, registered in the Commercial Register maintained by the Commercial Registry Office in Prague, Section B., Insert 7779

I. - General provisions

- For the purposes of these Terms and Conditions (hereinafter referred to as "T&C"), it means:
 - Provider** - I.REX SERVICES, a.s., registered office Kamenice u Prahy, Ládví 223, Postal Code: 25168, District: Praha-východ, VAT ID No.: CZ26711656, registered in the Commercial Register maintained by the Commercial Register Office in Prague, sec. B., insert 7779; tel.: +420323672946, e-mail: vsop@rex.eu
 - user** - a natural or legal person who has concluded a contract with the provider (if there are several users, they are obliged jointly and severally) - furthermore, in the T&C, only a single number is used for several users;
 - consumer** - a user as a natural person who concludes a contract with the provider outside the scope of his business activity or outside the scope of his independent exercise of his profession;
 - Contract** - Contract for the provision of services in the REX system (MONITORING) as a bilateral legal transaction, whereby the provider undertakes to perform the service and the user undertakes to pay the provider a price for it and/or a purchase contract for the sale of technology according to paragraph 2 of these T&C;
 - monitoring object** - a vehicle, movable object, immovable object or building or person referred to in Article II. of these T&C;
 - NOZ** - "zákon č. 89/2012 Sb., občanský zákoník";
 - installation site** - a third party that performs the installation of the technology for the user;
 - technology** - the equipment needed to provide the service or the SIM card. The equipment is usually owned by the user, who either procures it from a third party or is supplied by the provider under a purchase agreement; the SIM card is usually supplied by the provider and is owned by the provider for the duration of the contract, unless otherwise specified in the contract;
 - price list** - a price list issued by the Provider and published at www.rex.eu The price list contains prices for technologies and services supplied by the Provider.
- The contract may be concluded:
 - a) in paper form on the provider's form. In this case, the contract is concluded at the moment when it is signed by the user and delivered to the provider. This also applies if such a contract is concluded by a commercial agent on behalf of and for the account of the provider.
 - b) via the internet on the provider's website or mobile app. In this case, the contract is concluded after the user electronically duly fills in and confirms the mandatory registration data. The completed contract will be sent in text form by the provider in PDF format to the user's email address.
 - c) via the Internet on the provider's website www.rex.eu by purchasing technology in the e-shop. The purchase contract is concluded when the user sends the technology order to the provider and the provider confirms the receipt of the order to the user by sending a message to the user's email address. The purchase contract thus concluded is governed by the provisions of § 2079 et seq. NOZ and these T&C.
 - d) With the exception of guarding services, the service contract can also be concluded remotely by accessing the online portal online.rex.eu or by using the rex mobile app or by using any of the services provided. A contract concluded in this way is considered to be a distance contract within the meaning of NOZ.
- The rights and obligations of the contracting parties are regulated by the contract, the T&C and the price list. By concluding the contract in the manner referred to in paragraph 2 of this Article, the User expressly agrees to the arrangements contained in the T&C and the price list. Any deviating provisions of the contract shall prevail over the T&C and the price list.
- The parties agree that their legal actions contained in these T&Cs and the Contract shall have and produce only the legal consequences expressed therein as well as the legal consequences arising from the law. The parties hereby expressly exclude, a contrario, the application of the provisions of § 545 and § 558(2) of the NOZ. The rights and obligations of the parties are therefore not subject to custom, the established practice of the parties, or to commercial practices generally or in the industry. With reference to Sections 1751(2) of the NOZ and 1740(3) of the NOZ, the provider excludes the conclusion of a contract with reference to the user's terms and conditions and/or the conclusion of a contract with an amendment or deviation.
- The T&C and the price list in the current version are freely available to the user at any of the provider's premises, at the provider's headquarters and on the website www.rex.eu.
- If any provision of the Contract is or becomes invalid or ineffective, the Parties undertake to replace it with another valid or effective provision which corresponds in meaning, purpose and content to the meaning, purpose and content of the invalid or ineffective provision being replaced, immediately, but no later than 14 days after such invalidity or ineffectiveness becomes apparent.
- A contract is the expression of the true, free, serious and certain will of the parties. The parties fully understand the content of the contract, and that the rights and obligations agreed in the contract are in accordance with the principles of fair business conduct and good morals, which govern themselves.

II. - Governing law and language

- The rights and obligations of the Parties shall be governed by the legal order of the Czech Republic, in particular the relevant provisions of the NOZ.
- If the subject of the contract is also the sale of technology by the provider to the user, the contract is also governed by § 2079 et seq. NOZ on the contract of sale. If the user is a consumer, Sections 2158 et seq. and 1810 et seq. NOZ.
- Pursuant to Section 89 of the 99/1963 Sb., Občanský soudní řád, the provider and the user who concludes a contract in connection with his business activity agree that the

general court of the provider shall always have local jurisdiction to decide disputes arising from the contract.

- The default language of the contract and these terms and conditions is Czech. In the event of translation into another language, the Czech version shall prevail in the event of discrepancies in the translation.

III. - Services provided

1. Location services

The localization service means providing access to the provider's online localization service, or providing the location of the monitoring object based on a telephone or other inquiry. The service usually includes the supply of a SIM card. The use of the SIM card for calls and other services provided by the telecommunications operator is only possible with the consent of the provider and subject to the conditions set out below. Any reports of intrusion or emergency of the premises are not transmitted to the provider. The capabilities and accuracy of the localisation depends on the technology used.

2. Active guarding of a movable object (excluding buildings) – "Aktivní střežení"

The active guarding service means the connection of the monitoring object to the Alarm Receiving Centre (ARC). To provide this service, the provider establishes a workplace with round-the-clock operation. The guarding service includes:

- Location services according to Article III paragraph 1;
- passive monitoring until the user requests active monitoring or until a breach is detected;
- detection of the intrusion (alarm) by the device and its transmission to the guarding console;
- response of the Alarm Receiving Centre (ARC) operator, which is aimed at minimizing the damage and the detention and return of the guarding object to the owner and includes: informing the user's contact persons about the alarm and its nature, determining the status and location of the monitoring object, reporting the location of the monitoring object by telephone or other means, ensuring the informing of the Police of the Czech Republic or another state and cooperation with them in the search, ensuring the departure of the intervention vehicle;
- periodic remote inspection of the functionality of the technology, provided that the inspection period may vary according to the type of equipment and is specified in the price list or contract;
- The ARC shall respond to incoming alarms promptly;
- if the alarm is disarmed by the user immediately after the alarm is announced, the alarm is considered as a faulty manipulation and the operator will not deal with it further;

3. Passive guarding – "Pasivní střežení"

- When providing the passive guarding service, the vehicle is not connected to the provider's ARC.
- In the event of a stolen vehicle, the user contacts the ARC operator by telephone.
- The operator shall provide services adequately to 2a and 2d to the extent that the installed technology and the lower range of information allows.
- The user acknowledges that the probability of a successful intervention is significantly lower with passive guarding than with active guarding, mainly due to the later reaction and the limited information available.

4. Complete tracking – "Kompletní sledování"

- The service is a combination of the logbook service (the logbook service processes vehicle traffic by address, distance travelled and time) and tracking (the dispatching service displays the vehicle's instantaneous position on a map base in the online portal). It is therefore the transmission of instantaneous positions and the recording of vehicle traffic and its accessibility to the user.
- The user acknowledges that traffic records are usually transmitted from the vehicle using mobile data (e.g. 2G, 3G, LTE, NB-IoT, etc.). For this reason, it is not possible to download data in locations with poor signal coverage, special conditions also apply to data downloads abroad. In these cases, data may be downloaded additionally.
- For additional data downloads according to point 4b, it is not possible to download more data than the memory capacity of the installed on-board unit (several days to a month of operation depending on the mileage, type of device and unit settings).

5. Guarding of immovable object and building

For real estate and buildings, the arrangements for active guarding of movable objects apply adequately, with the proviso that there is no need for localization and other specific actions. Specifically for real estate and buildings, the following conditions are agreed:

- Unless otherwise specified, the ARC operator shall immediately contact the user upon reporting a breach of the premises and, upon confirmation, dispatch a response vehicle to inspect the premises. The ARC shall also send a call if it is unable to contact the user.
- The patrol shall inspect the building and, if a breach is detected, shall carry out physical security until the arrival of the owner or the Czech Police.
- If the building is located in a closed building or behind a fence, the customer shall provide keys so that the response unit can carry out a thorough inspection of the building envelope. If keys are not provided, the inspection will be conducted only from publicly accessible locations.
- By providing keys, the user consents to enter private property for the purpose of inspection.

6. Service "S mobilem v bezpečí"

The "S mobilem v bezpečí" service provides the user with a combination of the possibility of localization, especially of the mobile phone and services in the GSM network.

7. Other services

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Any additional services are provided according to the specification in the price list or according to an individual agreement between the provider and the user. These services include, for example, patrol services, physical security, guarding opening hours, guarding leaving the territory, SIM only, etc.

8. The services are provided 7 days a week, 24 hours a day (for the same time, i.e. continuously, the provider-ARC's continuous service is in operation). Depending on the agreed service, the use of the operator may be prevented or charged for.

9. Other terms of service

a) The usual period of data storage on the provider's server is 42 months, with 18 months of complete data available, and a further 24 months only to the extent of the logbook (if part of the ordered services). For longer archiving, the user can download the data to his/her own computer.

b) The provider recommends checking the user's data download at least once a month in connection with point 4c, possible failure of the vehicle unit and the need to ensure data continuity.

c) The guaranteed availability of the online server is statistically 99,5 %. The information transfer is usually ensured via mobile or IOT networks. The provider is a partner of operators T-Mobile, Deutsche Telekom, CRA, among others. Localization of the monitoring object is usually carried out via GSM, GPS, Wi-fi and LPWAN, depending on the chosen technology, the proper functionality of which affects its range and accuracy. The accuracy of GSM localisation is in accordance with the terms and conditions of T-Mobile Czech Republic a.s. for the WHERE IS service (if their SIM card is used). GSM localisation is only possible within the territory of the Czech Republic. Localisation is not possible if the technology is out of service; this does not affect the user's obligation to pay the price. The location is known to the user via passive Internet access. For this purpose, a user account is set up for the user. The location history is recorded in the technical means of the provider.

10. The user understands that the service is dependent on the state of the technology.

The User is obliged to keep the technology in working condition. The Provider recommends at least once a year a physical inspection (revision) of the technology by an assembly workshop. Failure to carry out a physical check may result in poor function, increased energy consumption, increased communication, as well as, for example, for insurance or warranty, depending on the terms and conditions of the supplier.

11. Services may be limited and/or interrupted, in particular:

- If the User defaults on its monetary obligations,
- If there is a force majeure, which includes strikes, riots, terrorist attacks, natural disasters, or limitations and/or failure of the telecommunications network.

IV. - Technology

1. The SIM card supplied by the provider is owned by the provider for the entire duration of the contract. The User is obliged to protect the SIM card and to act in such a way as to prevent its damage, misuse, loss and/or destruction; a breach of this contractual obligation shall constitute a material breach of the contractual obligation by the User. Upon termination of the contract, the User may be required by the Provider to return the SIM card to the Provider. In this case, the User shall be obliged to do so at any of the Provider's premises or offices within 10 days of the date of termination of the contract.

2. The User may not manipulate or interfere with the Provider's SIM card or use it for purposes other than the provision of services by the Provider; a breach of this contractual obligation is a material breach of the contractual obligation by the User,

3. If the user is allowed to make telephone calls with the provider's SIM card or to use other services of the telecommunications operator, the provider is entitled to require a deposit for services in the amount of the user's normal monthly telephone bill for the operation of this SIM. If the traffic on the SIM card is significantly higher than usual (40% or more), the provider is entitled to block the card so that the user is not allowed to use telecommunications services until the situation is clarified. The provider's service provision will be interrupted for the same period.

4. Each service has a communication limit in the price list included in the lump sum payment for the service. If the communication limit is exceeded, the amount will be charged and the user is obliged to pay it.

V. - Technology installation and service activation

1. If the technology requires it, it will be installed to the user by the installation site. The installation includes a system test and localization check. At the user's request, the provider shall provide a recommendation of an installation site for the installation of the technology supplied to the user by a third party. The installation site shall be responsible for the installation of the technology.

2. The Provider shall commence the provision of the service after the conclusion of the contract by one of the methods referred to in Article I, paragraph 2, after the installation of the technology, if necessary for the provision of the service, and after receipt of the user data and the documents for activation of the service, without delay, and at the latest on the next working day after receipt. In the cases referred to in Article XIV, the consumer, by entering into the contract, expressly requests that the provision of the service be commenced in accordance with the preceding sentence and agrees that, in such case, if the consumer withdraws from the contract pursuant to Sections 1829 et seq. NOZ, he/she shall pay the provider a pro rata portion of the price of the service for the period prior to the withdrawal from the contract.

3. The user is informed about the activation of the guarding services by SMS to the first contact phone specified by the user. It is not necessary to confirm the location services by SMS. At the same time, the user is given access to the online server. By accessing the server, the user reconfirms his/her acceptance of the T&C, price list and contract.

VI. - Password

When communicating, the user may be required to know the password, or parts of it. The password must consist of at least four alphanumeric characters. For reasons of confidentiality, knowledge of the password shall be verified only to the extent of knowledge of some of the characters, including their order; the full password shall not normally be given.

VII. - Liability for defects and transfer of risk of damage to the goods

1. The provider shall provide services and deliver technology of medium quality to be fit for the purpose specified in the contract.

2. The user's rights arising from defective performance of the service are regulated in Sections 1914 et seq. of NOZ. In the event of a failure in the provision of the service, the reasons for which lie on the provider's side, the user is entitled to a proportional discount from the price of the monthly performance for the service provided.

3. If the subject matter of the contract includes the sale of the technology to the user, the user's rights arising from defects in the technology shall be governed by Sections 2099 et seq. NOZ. If the user is a consumer, his rights from defects in the delivered technology are also governed by Sections 2165 et seq. NOZ. In such a case, the provider is liable for defects in the delivered technology upon receipt and for defects that occur within 24 months of the date of receipt. The consumer is entitled to demand the delivery of new technology without defects, unless this is unreasonable in view of the nature of the defect. If the defect relates only to a component of the technology, the consumer may only require replacement of the defective component, failing which he may withdraw from the contract. However, if this is disproportionate in view of the nature of the defect, in particular if the defect can be remedied without undue delay, the consumer shall be entitled to have the defect remedied free of charge. The consumer shall also have the right to the delivery of a new item or the replacement of the defective part in the case of a removable defect if he cannot use the item properly because of the recurrence of the defect after repair or because of a greater number of defects. In such a case, the consumer also has the right to withdraw from the contract. If the consumer does not withdraw from the contract or does not exercise the right to the delivery of new technology without defects, to the replacement of the defective part or to its repair, he may claim a reasonable discount. The consumer is also entitled to a reasonable discount if the provider is unable to supply the consumer with new technology without defects, to replace the defective part or to repair it, and if the provider fails to remedy the defect within a reasonable period of time or if it would cause the consumer significant difficulties to remedy the defect.

4. Liability rights for defects in the service or technology supplied by the Provider for which the Provider is liable shall be exercised by the User:

- without undue delay after the occurrence of the defect,
- at the Provider's registered office or at any of its premises, on any working day from 9:00 a.m. to 4:00 p.m., by pointing out the defects, in particular by giving a description of the defect or its manifestations and specifying the right of which it is the holder and whose performance under the liability for defects is requested,
- when making a complaint, the user shall present the defective technology and proof of purchase or a concluded service contract.

5. If the User exercises the right of liability for defects, the Provider shall issue a written confirmation of the exercise of this right, in which the description of the defect, when the defect was claimed, how the User requested the claim to be settled and when and how the claim was settled.

6. If the consumer has exercised his/her rights under the liability for defects, the provider shall decide on the complaint immediately, in complex cases within three working days. This time limit does not include the time taken to professionally assess the defect. The complaint, including the rectification of the defect, must be settled within 30 days of the date of the complaint, unless the provider agrees with the consumer on a longer period.

7. In the event of a defect in the technology supplied to the User by the Provider for which the Provider is liable and which prevents the provision of the service, the User shall be entitled to a discount on the price of the service for the period from the time such defect is reported to the Provider until the time the defect is rectified and the provision of the service is resumed.

8. In the event of a defect in other technologies, the user has the right to prove to the provider the existence of such a defect and to request the provider to interrupt the provision of services. If the user does so, he/she shall be entitled to a discount on the price of the service for the period from the receipt of such a request by the provider and proof of the existence of such a defect by the provider, for the period of time during which he/she was unable to use the service due to such a defect. If he fails to do so, the service shall continue to be charged and the user shall be liable to pay for the service.

9. The Provider shall be liable for any damages resulting from service interruption and lost profits up to a maximum of the monthly price for the services provided according to Article VIII.

10. The transfer of the risk of damage to the item (technology sold) is governed by Sections 2121 et seq. NOZ.

VIII. - Price

1. The price of the service, the method of its determination and payment are determined by agreement between the parties and are based on the provider's price list and/or are set out in the contract. In the cases specified in the price list, the provider shall require payment of a pre-determined deposit. This deposit is then deducted monthly from the price for the services provided. The user is obliged to replenish the deposit periodically according to the conditions set out in the price list.

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2. If the SIM card is supplied by the provider, the final price for the service may depend on the range of telecommunications services provided by the user via the SIM card and may increase when abroad (roaming).
3. The price for the services is always governed by the price list of the provider valid at the time of providing the service to the user, unless the user has prepaid the service for the period in question, in which case the price that was valid at the time of prepayment according to the price list of the provider shall apply. A prepayment shall not be deemed to be the provision of an advance payment (deposit) pursuant to paragraph 1 of this Article.
4. Delay of more than 14 days by the user in payment of the price is a material breach of a contractual obligation by the user
5. If the user disagrees with the amount of the invoice, he/she must submit his/her disagreement within the invoice due date. Complaints submitted later will not be taken into account.
6. The user agrees to receive invoices electronically by e-mail in pdf or similar format. The invoice is due within 10 days, unless a different deadline is specified in the contract. Invoices for services are also available in the online system.
8. If the user has more than one payable, the payments received will be credited first against the oldest payable and any attachments and then against the younger payable. If the user is a consumer, the provisions of Sections 1932 and 1933 of the NOZ shall apply.

IX. - Interest on default and security for liabilities

1. In the event of default by the user in the performance of his/her monetary obligations to the provider, the provider is entitled to interest on late payment at the rate of 0.05% for each day of delay.
2. The Provider is entitled to withhold the technology handed over to it by the User or the movable object of protection, except for the building, until all the User's obligations towards the Provider have been fulfilled in full, regardless of the legal reason for which they arose. The retention is possible if the obligation is more than 30 days overdue and the value of the obligation amounts to at least 10% of the price of the retained item. The Provider shall notify the User of the exercise of the right of retention by text to the User's email address.
2. The User undertakes to pay the Provider a contractual penalty in the amount of:
 - a) CZK 10,000 if he/she violates the contractual obligation not to interfere with the SIM card owned by the provider or if he/she uses such SIM card for purposes other than the proper provision of services agreed with the provider;
 - b) 0.1% of the amount due for each day of delay if the customer breaches his contractual obligation to pay the price of services or goods (technology) on time;
 - c) CZK 1,000 if he/she breaches the obligation to return the SIM card to the provider within the time limit specified in Article IV, paragraph 1.Neither the contractual penalty nor the default interest shall affect the right of the provider to compensation for damages caused by the delay or breach of the obligation to which the contractual penalty relates, nor the amount of such damages;
3. If the user is in default of payment for more than 30 days, the provider is entitled to refer the claim to an external entity for collection. In addition to the price and its accessories, the user undertakes to pay all costs associated with the recovery of the debt.
4. If the user is in arrears with the payment of the price for more than 30 days, the provider is entitled to list the user in the registers of non-paying and unreliable companies (e.g. CERD, etc.).
5. For each individual reminder of payment, the user is obliged to pay a fee of CZK 200.

X. - Data Protection

1. The User declares that he/she is aware that in the performance of his/her obligations under this Agreement, the Provider may know and record the location of the monitoring object and the User agrees to this without reservation or comment and does not consider this to be an interference with his/her rights, especially personal rights. If the monitoring object is used by a third party, the third party shall be notified of the above, shall agree to it without reservation and shall not consider it to be an interference with his/her rights, in particular his/her personality rights; to prove the above, the user shall, if requested by the provider, immediately provide the provider with the third party's unqualified written consent. The same applies to changes to the object of monitoring.
2. The user is aware that the provider collects and processes his/her personal data for the purposes of the contract, for which no further special consent is legally required.
3. The provider guarantees the processing and protection of data in full compliance with the applicable legislation, in particular with Regulation (EU) 2016/679 (GDPR)
4. All information about the processing of personal data can be found on the website: www.rex.eu/page/zpracovani-osobnich-udaju
5. If the user is in the position of data controller and the provider is in the position of data processor in relation to the user, the provider also guarantees processing in full compliance with the applicable legislation, in particular Article 28(3) of the General Regulation (EU) 2016/679 (GDPR).
6. In accordance with the provisions of the General Regulation (EU) 2016/679 (GDPR), no separate contract for the processing of personal data is concluded.

XI. - Other arrangements

1. The provider is entitled to use third parties to fulfil its obligations under the contract.
2. A change in the person of the owner and/or holder of the object of protection and/or technology does not change the content of the obligations under the contract or the person bound by the contract; such changes can only be made by written or e-mail agreement of the parties. The protection object may not be changed by the user without the consent of the provider; a breach of this contractual obligation shall constitute a material breach of the contractual obligation by the user.
3. The right to provide security services cannot be transferred to another person.

4. The parties to the contract are obliged to inform each other without undue delay of any changes that are material to the performance of the obligations under the contract. This applies in particular to changes in communication links.
5. The parties to the contract consider all information they provide to each other in the performance of their obligations under the contract to be confidential and undertake to keep it confidential. It is not a breach of this obligation for either party to the contract to provide information to law enforcement authorities.
6. The user expressly agrees that calls on the continuous line will be recorded and the recordings archived.
7. The Provider is obliged to notify www.rex.eu of any change to the T&C or price list. The User is obliged to familiarize himself with the current content of the T&C and the Provider's price list.
8. The Provider is entitled to request the presentation of the user's personal documents for selected services and to take copies of them.

XII. - Duration of the contract

1. The contract may be concluded for a fixed period or for an indefinite period.
2. A contract concluded for an indefinite period of time may be terminated by giving 1 month's notice, which begins on the first day of the calendar month following the calendar month in which it was delivered to the other party. A contract concluded for an indefinite period may be terminated by either party at the earliest after 3 months from the date of conclusion of the contract.
3. A fixed-term contract cannot be terminated while the fixed term is running. Unless either party to a fixed-term contract notifies the other 30 days before the expiry of the fixed term that it is not interested in further performance, the term of the contract shall change to an indefinite term on the last day of the fixed term.
4. The contract can only be terminated in writing.

XIII. - Withdrawal from the contract

1. The contracting parties are entitled to withdraw from the contract in cases provided for by law, in particular in the event of a material breach of the terms of the contract.
2. The right of withdrawal shall be exercised by the User in the manner described in Article XIV, paragraphs 6 and 7 of these T&C.
3. For the purposes of withdrawal, the period of undue delay is 5 working days

XIV - Contract concluded with a consumer by distance or outside the provider's business premises

- If the contract is concluded with the consumer by distance or outside the provider's business premises, the rights and obligations of the parties shall also be governed by Sections 1820 et seq. of NOZ.
2. The consumer has the right to withdraw from the contract within 14 days. This period shall run from the date of conclusion of the contract and, if the subject of the contract is also the supply (sale) of technology by the provider, then in respect of this technology, within 14 days from the date of receipt of this technology by the consumer. This period shall be preserved if the consumer sends a withdrawal to the provider during this period.
 3. If the consumer withdraws from the contract, he shall deliver the technology delivered to him to the provider's registered office within 14 days of withdrawal. In accordance with Section 1820(1)(g) of the NOZ, the provider hereby informs the consumer that in the event of withdrawal from the contract, the consumer shall bear the costs of returning the technology to the provider.
 4. If the consumer withdraws from the contract, the provider shall reimburse the consumer within 14 days of withdrawal from the contract all monies, including the cost of delivery of the technology, received from the consumer under the contract in the same manner as received from the consumer. The provider shall only reimburse the consumer in a different way if the consumer has agreed to this and if no additional costs are incurred. If the consumer has chosen a method of delivery of the technology other than the cheapest method of delivery offered by the provider, i.e. postal delivery, the provider will only refund the cost of delivery of the technology to the consumer in an amount equivalent to the cheapest method of delivery offered. If the consumer withdraws from the contract, the provider is not obliged to refund the funds received before the consumer hands the technology back to the provider
 5. If the service has already been provided to the Consumer, the Provider is entitled to the payment of a proportional part of the agreed price in the scope of the performance provided to the Consumer until the Consumer's withdrawal from the contract, in accordance with the provisions of § 1823 of the NOZ and the agreement contained in Article V. paragraph 2 of these T&C. The Provider shall terminate the provision of the service no later than on the day following the day on which the withdrawal from the contract is delivered to the Provider.
 6. The consumer shall withdraw from the contract by withdrawing within the withdrawal period
 - a) fill in and send to the provider the electronic withdrawal form located on the provider's website www.rex.eu or
 - b) sends the withdrawal to the provider by email or to the address of its registered office in written form, stating the details contained in the form under point a) of this paragraph located at www.rex.eu.

XV - Final Provisions

1. These T&Cs come into force and effect on 1.12.2022.
2. The User acknowledges and expressly agrees that the Provider is entitled to change the T&C and/or the price list. The Provider shall notify the User of the change in writing or by email or by posting it on the Provider's website or mobile app. The change is effective on the 7th day after publication. If the user does not agree with the change, he/she is entitled to terminate the contract within 30 days from the date of notification of the change. The notice period is 14 days from the receipt of the notice by the provider. During the notice period, the original T&C shall apply and the provider shall provide the user with the services at the price valid before the price list change.

In Ládvi on 1.12.2022
On behalf of I.REX SERVICES, a.s.:

Petr Dudáček, Member of the Board of Directors